

UNIVERSITY VILLAGE OWNERS ASSOCIATION
500 crestwood dr. • charlottesville, va 22903

March 19, 2020

Dear University Village Residents,

The Board, in consultation with the executive director, attorney, insurance provider, and other business partners, has been planning for contingencies that may arise in the community as a result of the spread of COVID-19.

Based on advice that has been circulated by the Centers for Disease Control and Prevention and the Albemarle County Department of Health, we have detailed some possible scenarios and our current plans to deal with them. These plans are subject to change based on CDC guidance and advice from our professional partners.

Association Operations - Cleaning. The Housekeeping staff has been extensively cleaning, disinfecting, and wiping down surfaces in common areas and amenities. Owners are responsible for their private property.

Common areas and amenities. The Association may close the pool, library, and other common areas and amenities in the future, however, at this point only the following changes have been implemented.

As there are currently no units for sale, realtor and potential purchaser visits have been suspended.

Owners are strongly encouraged to postpone in unit construction work by outside vendors.

Owners are strongly encouraged to delay relatives and friends visits. If guests do visit they will refrain from using the common areas including exercise room and swimming pool.

Guestroom rental has been suspended until the health threat is over. Resident(s) requesting an exception (e.g., loved one with a terminal condition) will be granted on a case by case basis.

Meetings and events. The CDC has recommended against any gatherings of 10 or more people through the middle of May, 2020.

General public meetings sponsored by residents using the common meeting rooms have been suspended until further notice.

Evening Dining Service will still be provided by Village Catering, however, meals will not be served in the dining room. Beginning Friday, March 20, 2020 meals will only be delivered to the unit shelves.

Social distancing. Many experts also are urging people to practice “social distancing,” which is the idea of maintaining a roughly 6-foot distance between other people. It also means limiting nonessential travel, and skipping social gatherings.

The courtesy car shuttle service has been suspended beginning March 25, until the health threat is over. Management and Board members will help residents navigate alternative ride share options for doctor visits and help facilitate tasks such as grocery store delivery.

Speakers Series and Concerts have been cancelled until further notice.

Staffing. The community may experience temporary staff shortages if employees get sick or need to remain at home. Move-ins and move-outs, open houses, construction work, social events, large deliveries, and maintenance may be curtailed until staffing levels return to normal and the coronavirus pandemic is better controlled.

If you get sick

Medical authorities are strongly urging all persons who exhibit symptoms to stay home and avoid public spaces unless you need medical care. You also should separate yourself from other people and pets in your home.

If you need to visit a doctor or get tested for COVID-19, develop a plan before you go:

- Call ahead before visiting your doctor.
- Wear a facemask if you are sick.
- Cover your coughs and sneezes.
- Clean your hands often.
- Avoid sharing household items, such as utensils, plates, glasses, and towels.
- Clean all “high-touch” surfaces, such as counters, tables, doorknobs, bathroom fixtures, phones, keyboards, and remotes.

If appropriate, the association may notify residents that an individual in the community has contracted the virus.

This association will not and does not make any of the decisions mentioned above lightly. These actions are being taken to ensure the health and welfare of the residents of this community. We pledge to keep residents informed of all relevant developments and how they affect association operations.

It is also incumbent upon residents to take this situation seriously and do their part to minimize the spread of this deadly disease. The association highly encourages you to review safety guidelines and look for updates from the CDC, the local health department, and the World Health Organization.

Thank you for your cooperation and understanding. Stay safe and healthy.

Sincerely,



The University Village Owners Association Board