

UNIVERSITY VILLAGE OWNERS ASSOCIATION

500 crestwood dr. • charlottesville, va 22903

May 22, 2020

Dear University Village Residents,

Virginia Governor Ralph Northam's Order Number 61 (PHASE 1 EASING OF CERTAIN RESTRICTIONS DUE TO NOVEL CORONAVIRUS (COVID-19) issued on May 08, 2020 requires further restrictions of current use to the common areas of the building. Additional precautions and policies were adopted by the Board of Directors on May 21, 2020 with an immediate effective date. The current policies are listed below.

1. Realtor in person showings continue to be suspended. Local Realtors have been strongly encouraged to utilize virtual visit capability for their clients.
2. Owners are still requested to delay in unit construction projects.
3. The courtesy car shuttle program remains closed.
4. Guestroom rentals remain closed with special exceptions being considered for end of life or terminal conditions.
5. The temporary grocery and prepared food delivery service area will continue. Dry-cleaning services are also now able to resume using the drop off and pick up location at the North Atrium.
6. No more than ten persons can gather together at a time in the atriums.
7. No more than one person can be in the mail room or ride in an elevator at a time, two if they are spouses.
8. The Board Room, Reading Room, Library, and Madison Room are limited to no more than four persons at a time.
9. No more than ten persons can gather in the meeting room or main lobby at a time.

10. The main dining room, casual dining room, private dining room, and kitchen remain closed to residents. Village Catering will continue to provide delivery to the units.
11. The Beauty Shop operated by Robyn Price will be restarted per the conditions of the Governor's Executive Order.
12. The exercise room is closed. Certain pieces of exercise equipment will be relocated to the west side of the swimming pool deck if the Association receives approval for use from the local Health Department.
13. The swimming pool and hot tub are closed until further notice. The air and water heat have been turned off. Locker rooms and bathrooms remain open for the convenience of residents who exercise outside.
14. The Business offices including the Receptionist area, the Maintenance office, the Manager's office, the Madison Room, and the Director of Resident Services office are closed to the residents until further notice.
15. Management has implemented mandatory temperature checks of all of the UVOA staff. If the staff member's temperature exceeds 100.4 they will not be allowed to work. Residents can also request their visitors to go through the temperature check if desired. To use this new service, the resident will direct their visitors to stop at the Front Desk and request a temperature check. If the visitor's temperature exceeds 100.4 the resident will be notified of the condition.
16. The in-unit services program continues to be restricted to emergencies only. The following is a list of services that will still be provided.

- Plumbing back-ups, kitchen or bathroom
- Inoperable HVAC
- Water leaks
- Life safety electrical problems.


Social Distancing. The Center for Disease Control (CDC) continues to stress the importance of wearing a mask and staying at least six feet away from other persons. For the most part the Community has come to an acceptance and adherence of this guidance.

Return to Normal. Governor Northam is expected to announce new guidelines referenced as Phase 2 within the next few weeks. The Phase 2 plan is expected to relax some of the conditions put in place currently, however, the details have not yet been published. What we all hope to see is that Phase 3 which marks the beginning of the end of this situation comes sooner rather than later.

Communication with staff can be accomplished via email at uvill4@lumos.net, by text at **(434) 964-8544** and telephone **(434) 977-1800**.

Thank you for your cooperation and understanding. Stay safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter D. Rightmyer". The signature is fluid and cursive, with a long horizontal stroke at the end.

Peter D. Rightmyer, PCAM
Executive Director